



FREQUENTLY ASKED QUESTIONS

***Are there requirements to join SAIL?**

If you are 55 or over and enjoy learning and meeting new people, you qualify!

***What types of classes are offered and who teaches the SAIL classes?**

History, literature, art appreciation, current events and lifestyle interests are just a sampling of the classes offered in SAIL. The **SAIL** instructor community includes talented presenters, college professors and business leaders with categorical expertise.

***Do I need to have a degree to join the SAIL program?**

No degree is required, the only requirement is a passion for learning and enrichment!

***When are SAIL classes held?**

SAIL classes are conveniently held Monday-Friday between 9:30 a.m. and 4:30 p.m. Collin College parking is free!

***Where are SAIL classes held?**

Classes will be a mix of on campus and online as indicated in the SAIL schedule.

***How do I add SAIL courses after I have registered?**

Easy! Contact the SAIL office at 972.985.3788 or email sail@collin.edu and we can add any additional courses if they are available. If the class is closed, we can add you to the waitlist. You will be contacted by phone or email when a space becomes available.

***If there is a class cancellation or change to a class that I registered for, will I be notified?**

Sometimes, we may have a change or emergency cancellation on a class. If you have **registered** for that class, we will email you as soon as we can, so please check your emails! Registered members may attend another course of their choice, based on seat availability. Contact the SAIL office with any questions.

***When do I receive the link for an online class?**

If you have registered for an online class, the link will be emailed to you 2 days before the class begins. The link will be a recurring link, so if the class is multiple sessions, save the link for the next class!

***Can I bring a guest to a SAIL class?**

Definitely! A current member can bring one guest per semester to join you in a class if an extra seat is available. Please contact the SAIL office at 972.985.3788 **prior** to bringing them to class to verify seat availability.

***Can I suggest a class and are there volunteer opportunities?**

Yes! We rely on our membership to keep the "sails" running smoothly. Email the sail office sail@collin.edu or call us, 972.985.3789. We have various positions to fit your style and know your time is valuable. We are happy with any time offered.

***Are there refunds for SAIL membership?**

Sorry, there are no refunds for SAIL memberships after the semester begins.